CUSTOMER SERVICE AGREEMENT

Bennett Built Customs, LLC

Mobile mechanic | (502) 234-1627 | office@bennettbuiltky.com

Please review the authorized work and all terms before signing. Work begins only after the final quote is confirmed and the required deposit is paid.

CUSTOMER INFORMATION

CUSTOMER NAME _____ PHONE _____ EMAIL _____

VEHICLE INFORMATION

YEAR _____ MAKE _____ MODEL _____ DATE _____

VIN _____ MILEAGE _____ SERVICE LOCATION _____

AUTHORIZED WORK AND ESTIMATE

REPAIR OR SERVICE	PARTS	LABOR	LINE TOTAL	INITIALS

Quoted total	
30% deposit	
Diagnostic credit, if applicable	
Balance due on completion	

Estimate note: Starting prices vary by year, make, model, condition, access, and the work required. The final quote must be confirmed with the customer before work begins.

SERVICE TERMS

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1. **Diagnostic fee.** An $85 diagnostic fee is due when booking. If the customer authorizes Bennett Built Customs to complete the repair, the full $85 diagnostic fee is credited toward that repair.

2. **Deposit before work begins.** A 30% deposit is required before work begins. This deposit usually covers parts and is applied to the final invoice.

3. **Flat-rate pricing.** The confirmed quoted price is the price the customer pays for the authorized work. Starting prices vary by vehicle and job difficulty. Bennett Built Customs will confirm the final quote with the customer before any work starts.

4. **Authorization and balance.** By signing, the customer authorizes only the repairs listed in this agreement and agrees to pay the remaining balance when the authorized work is completed.

5. **Accepted payments.** Payment may be made by cash, card, Affirm, Klarna, or Cash App Pay. Financing and pay-over-time options are subject to the provider's approval and terms.

6. **Mobile service access.** The customer will provide safe, legal, and reasonable access to the vehicle at the agreed service location.

7. **Pre-existing and unrelated conditions.** Bennett Built Customs is not responsible for conditions that existed before service or for issues unrelated to the authorized work.

8. **Customer belongings.** The customer should remove valuables before service. Bennett Built Customs is not responsible for items left in the vehicle.

I have reviewed the authorized work, estimate, and terms above. I authorize Bennett Built Customs, LLC to perform the listed work and agree to the payment terms in this agreement.

CUSTOMER SIGNATURE _____ DATE _____

TECHNICIAN SIGNATURE _____ DATE _____